

External Health Equity Reporting - Social Risk Factor Keyword

1/1/2024 - 12/31/2024

Summary Table

	Grand Total	With Social Risk Factors			Without Social Risk Factors		
		001 - Blue Advantage Plus Plan	002 - Blue Advantage Capital Plan	003 - Blue Advantage Magnolia Plan	001 - Blue Advantage Plus Plan	002 - Blue Advantage Capital Plan	003 - Blue Advantage Magnolia Plan
Average Days to Process Standard Prior Authorization Requests	1	1	4	2	1	0	1
Average Days to Process Expedited Prior Authorization Requests	1	0	0	0	1		0
Median Days to Process Standard Prior Authorization Requests	0	0	0	0	0	0	0
Median Days to Process Expedited Prior Authorization Requests	0	0	0	0	0		0

	Grand Total	With Social Risk Factors			Without Social Risk Factors		
		001 - Blue Advantage Plus Plan	002 - Blue Advantage Capital Plan	003 - Blue Advantage Magnolia Plan	001 - Blue Advantage Plus Plan	002 - Blue Advantage Capital Plan	003 - Blue Advantage Magnolia Plan
Percentage of Standard Prior Authorization Requests - Approved	95.9%	96.4%	100.0%	96.6%	95.7%	100.0%	93.4%
Percentage of Standard Prior Authorization Requests - Denied	4.0%	3.2%	0.0%	3.4%	4.3%	0.0%	6.6%
Percentage of Appealed Standard Prior Authorization Requests - Approved	0.3%	0.5%	0.0%	0.0%	0.4%	0.0%	0.0%
Percentage of Expedited Prior Authorization Requests - Approved	89.2%	100.0%	100.0%	100.0%	84.0%		100.0%
Percentage of Expedited Prior Authorization Requests - Denied	5.4%	0.0%	0.0%	0.0%	8.0%		0.0%
Percentage of Prior Authorizations with Timeframe Extension - Approved							