



**BlueCross BlueShield
of Alabama**



Like to travel? You'll LOVE our Travel Program!

Whether you have family or friends you visit in other states, want to see more of the country, or just want to see where the open road takes you, as a Blue Advantage® (PPO) member you can travel with ease.

With the Visitor and Travel Program available to Blue Advantage members, it's easy to find providers wherever you go!

In most states, you'll enjoy the same low in-network costs that you do in Alabama. With this travel coverage, you'll also experience the same high level of care from the many qualified doctors that participate in this extensive program.

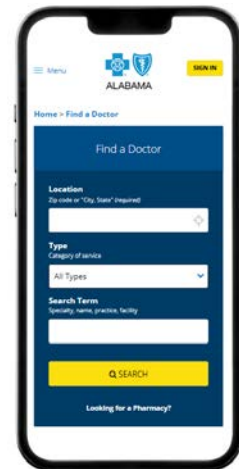
Here's the best part:

When you use a participating provider or pharmacy out of state, you pay the same low copay as you do when you use network providers in Alabama!*

Ready...set...go!

If you're planning a trip or an extended visit in the U.S., it's easy to find participating Blue Advantage providers.

- ✓ Go online to:
AlabamaBlue.com/FindADoctor
- ✓ Enter your destination zip code in the location box.
- ✓ A list of all available providers will appear — you can set filters to only see providers who are in your plan's network.



Or you can call the Member Services number on the back of your Member ID card. A Patrius Healthrepresentative will be happy to assist you.



Headed out of the country?

Use your plan's Worldwide Emergency/Urgent Coverage benefit.**

You'll get up to **\$50,000** coverage annually with no deductible (cost-sharing will apply).

* In some cases, Blue Advantage PPO networks are only available in portions of participating states. As of August 2024, only two states are not participating: Alaska and Wyoming. The states and territories listed are subject to change at any time. If you need help finding a provider in a certain area, call Member Services at the number listed on the back of your ID card or call 1-800-810-BLUE (2583).

**Worldwide Emergency/Urgent Coverage refers to coverage of services outside the United States and its territories. Under this benefit, enrollees may obtain only services that would be classified as emergency and urgently needed services had they been covered in the United States. Members utilizing this benefit may remain enrolled in this plan while temporarily outside the United States or its territories for up to six months. This coverage also includes ambulance services worldwide. In-network copays will apply for each covered worldwide emergency/urgent service received.

No one wants to be in a strange hospital far from home.

Blue Cross and Blue Shield of Alabama members have access to air ambulance transportation through AirMed International.

If you are hospitalized due to an illness or injury while traveling more than 150 miles from home, AirMed International will provide medical transport to your home hospital. You pay nothing for this service. There are no deductibles, no copays and no out-of-pocket costs for you. It's just another way your coverage works hard to give you what you need while you travel.

- ✓ Includes ground ambulance transportation from the hospital to the aircraft and from the aircraft to the receiving hospital.
- ✓ If space is available and the patient's care is not compromised, a family member or traveling companion may accompany the patient on an AirMed aircraft during transportation at no cost.
- ✓ A toll-free hotline is available 24 hours a day, 7 days a week to answer questions and arrange for an air ambulance transport.



Questions about the Travel Program or AirMed International services?

Call Member Services: 1-888-234-8266 (TTY 711)

8 a.m. to 8 p.m., 7 days a week***



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*** We are available Monday – Friday, 8 a.m. – 8 p.m. CST. From October 1 to March 31, the hours of operation are Monday – Sunday, 8 a.m. – 8 p.m. CST. You may be required to leave a message for calls made after hours, weekends and holidays. Calls will be returned the next business day.

Air medical transport services are provided through a contract with AirMed International, LLC. AirMed International, LLC is an independent company that does not provide Blue Cross and Blue Shield of Alabama products. Blue Cross is not responsible for any mistakes, errors or omissions that AirMed, its employees or staff members make. Air medical services terminate if coverage by your plan ends.

Blue Advantage is a PPO with a Medicare contract. Enrollment in Blue Advantage (PPO) depends on contract renewal. Blue Advantage (PPO) is provided by Blue Cross and Blue Shield of Alabama, an independent licensee of the Blue Cross and Blue Shield Association.

Out-of-network/non-contracted providers are under no obligation to treat Blue Cross and Blue Shield of Alabama members, except in emergency situations. Please call our Member Services number, or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.